

Warranty

Platinum Warranty Overview



Our Promise

For the lifetime of the original installation, Platinum Visual Solutions warrants that the porcelain-on-steel finish, under normal conditions of use, shall not exhibit excessive fading of color, crazing, cracking or flaking.

Platinum Visual Solutions warrants the following products for ten years from the date of sale: Colored Cork Pinboards, Vinyl Pinboards, Fabric Pinboards, Natural Cork Pinboards, Cork Roll Stock, and Brilliant Glass.

Our obligation under these warranties is limited to supplying, free of charge, new products for the defective goods, or at our option, refunding the purchase price thereof, with due allowance made for the service rendered by such products. All products are sold and warranted only pursuant to our published terms and conditions of sale. We are not responsible to the user for any consequential, incidental or special damage resulting from improper use or installation. Platinum Visual Solutions reserves the right to modify or discontinue any of our warranted products. Warranty does not cover the cost, removal or reinstallation.

